

Globalmail Parcel to Latin America



GLOBALMAIL
PARCEL

E-commerce, mail order and catalog companies can depend on DHL Global Mail for fast, reliable parcel delivery to Latin America. Whatever your customers order, GLOBALMAIL PARCEL to Latin America is the high-performance parcel service you need to advance your business growth in the Latin American market.

Expedited services to major Latin American destinations.

With a delivery time of 7-14 days and service features such as track and trace, customs clearance and a returns notification service available, GLOBALMAIL PARCEL to Latin America offers unique parcel service for businesses with residential customers in key Latin American markets.

Convenience

Our full-service solutions for GLOBALMAIL PARCEL to Latin America include:

- Pick up, sorting, barcoding
- Track and trace
- Handling of customs clearance
- Detailed invoice itemized by destination countries

The easy way to satisfied customers in Latin America.

It's our way of delivering something money can't buy: satisfied customers across Latin America. Take one look at our services list and you'll know what we mean.

Delivery
Time

7-14 Days

Your Advantages

- Superior residential services
- Tracking visibility
- Competitive rates
- Peace of mind

Enhanced Services

- Track and trace
- Customs clearance
- Returns notification service

For more information visit us online at

www.dhlglobalmail.com or call 1-866-616-MAIL (616-6245)



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Transit Times to Latin America

Transit times in business days*	Brazil 7-11	Argentina 7-11	Mexico 7-11	Colombia 7-11	Chile 7-11	Ecuador 7-11	Uruguay 7-11	Venezuela 9-14	Bolivia 9-14	Costa Rica 9-14
	Dom. Rep. 9-14	El Salvador 9-14	Guatemala 9-14	Honduras 9-14	Jamaica 9-14	Nicaragua 9-14	Panama 9-14	Paraguay 9-14	Trinidad 9-14	Peru 9-14

* Transit times are not guaranteed.

Added Services to Latin America

		Argentina	Brazil	Chile	Colombia	Ecuador	Venezuela	Peru	Mexico	Rest of Lat. Am.
Address Management	Address Hygiene and Database Services	○	○	○	○	○	○	○	○	○
Handling	Sorting Barcoding Customs Clearance	●	●	●	●	●	●	●	●	●
Transport	Collection Track and Trace	●	●	●	●	●	●	●	●	●
Returns	Returns Notification Service	●	●	●	●	●	●	●	●	●
Accounting	Invoice Itemized by Destinations	●	●	●	●	●	●	●	●	●

● Standard Services ○ Extra Services

Value-added services that pay off.

With *GLOBALMAIL PARCEL*, you can save on your business postage costs and boost your image in the Latin American marketplace. Our address management capabilities help you reduce the number of undeliverables and, should a shipment not arrive, you'll be notified through our returns notification service.

Additional features include:

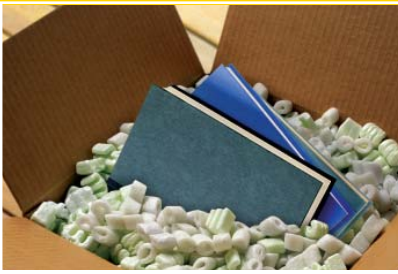
- Track and trace
- Returns notification service
- Address management

Versatility

Do you ship parcels of different sizes and weights? We can handle parcels small and large, up to 55 pounds or 25 kilograms.

Control

Track and trace tools deliver extensive visibility, so you never lose sight of parcels. Simply access your parcel tracking information via our Website.



Weight / Size Limits

Max. Piece Weight	55 lbs. (25 kgs.)
Max. Piece Size	(Length) + (Width) + (Height) shall not exceed 64" (160 cm.)
Value Limit Per Piece	US \$500
Value Limit Per Shipment	US \$5,000

Partnering for success – efficient exchange of information.

We have one goal in common – to help you exceed your customers’ expectations. We enable accelerated processing of parcels by automating all pre-shipment documentation. Via individual FTP accounts, we exchange important shipping information that allows you to process, track and ship more efficiently. Please provide an electronic file of data that includes key information, such as:

- Recipient’s full address, phone number and email address
- Detailed item description
- Reference number (e.g. invoice number or order number)

Direct marketing without boundaries.

Aside from the customers you serve with *GLOBALMAIL PARCEL*, you can attract new customers with *GLOBALMAIL BUSINESS* – the quick and cost-effective solution for your direct mail and catalog mail to almost any target group in major markets worldwide. We handle it all from planning a mailing campaign to list management through preparation of your mailing for dispatch. With DHL Global Mail™ as your partner, you can maximize these opportunities today.

Latin America – an emerging market of opportunities.

Did you know...

- Entering the Latin American market means reaching more than half a billion potential customers, 60 million of whom are Internet users. This is growing by 20% every year.
- Latin Americans are increasingly well disposed to purchasing by mail order, catalog and e-commerce with \$83 billion spent annually. This is expected to grow by 30% until 2010.
- Latin America comprises 10% of the global mail order, catalog and e-commerce retail sales. Brazil and Mexico with a combined share of 60% and \$45 billion spend are by far the largest markets in the region.

Sources: Information Economy Report, ICON Group, eMarketer

If you are interested in shipping to Latin America, talk to us:

Toll-free: 1-866-616-MAIL (616-6245)

Email: contact@dhlglobalmail.com

www.dhlglobalmail.com